**CRISES THAT COULD AFFECT YOUR SERVICE**

There are many possible events that might constitute a crisis:

**NATURAL DISASTERS**

For example, flooding caused by burst water pipes or heavy rain, or wind damage following storms.

**THEFT OR VANDALISM**

Theft of computer equipment, for instance, could prove devastating. Similarly, vandalism of play equipment or vehicles could not only be costly but also pose health and safety risks.

**FIRE**

Few other situations have such potential to physically destroy a service.

**POWER CUT**

Loss of power could have serious consequences. What would you do if you couldn't use IT or phone systems or operate other key equipment like building access systems?

**IT SYSTEM FAILURE**

Computer viruses, attacks by hackers or system failures could affect employees' ability to work effectively.

**RESTRICTED ACCESS TO PREMISES**

How would your business function if you couldn't access your workplace - for example, due to a gas leak?

**LOSS OR ILLNESS OF KEY STAFF**

If any of your staff is central to the running of your business, consider how you would cope if they were to leave or be incapacitated by illness.

**OUTBREAK OF DISEASE OR INFECTION**

An outbreak of an infectious disease among your staff or children, in your service or among close contacts could present serious health and safety risks.

**TERRORIST ATTACK**

Consider the risks to your employees and your service operations if there is a terrorist strike, either where the service is based or in locations to which you and your employees travel. Also consider whether an attack may have a longer-term effect on your market or sector.

**CRISES AFFECTING SUPPLIERS**

How would you source alternative supplies? E.g., food and cleaning products.

**CRISES AFFECTING CUSTOMERS**

Parent/Carer's inability to pay fees?

**CRISES AFFECTING YOUR SERVICES' REPUTATION**

How would you cope, for example, in the event of a regulation breach?